

PUBLIC SAFETY TELECOMMUNICATIONS

LOCATION: Middletown

MONDAY, April 6, 2015

11:00 A.M.

-----Minutes-----

Attendance:

Members Present

Chairman Ross Andrew
Commissioner Tom Serra (MFD)
Commissioner Susan Bransfield (PFD)

Members Absent

Commissioner David Darling (SFD)

Staff Present

Wayne Bartolotta – Director of Central Communications
Chief Robert Kronenberger – MFD
Lt. Mike DeSena – MPD
George Dunn – Director of Emergency Management
Sal Nesci – Health Department
Lori Ruffino – Recording Secretary

CALL TO ORDER

Chairman Andrew called the meeting to order at 11:00 a.m.

MINUTES OF PREVIOUS MEETING

Chairman Andrew motioned for approval of minutes from January 5, 2015. Commissioner Serra moved the motion and Commissioner Bransfield seconded. All voted in favor.

PUBLIC HEARING

None

CORRESPONDENCE

None

MONTHLY REPORT

Wayne Bartolotta gave the monthly report:

- Monthly call statistics were handed out
- Couple of meetings cancelled due to weather – information was sent out
- Quality control:
- 2014 ended at 96.52%
 - January 2015 - 96.81
 - February 2015 – 96.63%
- Budget meeting held with Mayor on March 16 and an appearance scheduled for Common Council on April 15th, submitted a zero increase budget.
- State in the process of massive project – new 911 system going in state wide
 - Install scheduled for the end of this month at no cost to the City – only cost is training to personnel
 - More user friendly system than current system – AT&T to maintain
- Continue to meet as City Asset Committee:
 - Working on roll out plan of the purchase & installation of equipment which includes cameras, locks, and different aspects of security as well as the Board of Education building
 - Will start with the Police Department first, followed by City Hall, Cross Street Fire, and then Main Street Fire.
- Continue to participate in School Safety Committee – last meeting held on March 20th
 - Several schools have been evacuated and there have been no issues
- Cross Street generator/pump issues:
 - Generator replacement of \$60,000.00 – will go for LoCIP funding
- Invited to Middlesex Hospital on March 13th with other City officials from Police, Fire, Emergency Management, and the Health Department to review the blizzard protocols and how to integrate a little better and how the communication would flow
- Harvard Pilgrim Healthcare Marathon – all public safety agencies participating
- Westfield Fire has a diesel generator on wheels that was offered in the event that there is a problem and it is needed due to the Cross Street issues
- Last dispatch employee in training at this time – all positions assigned for at this time
 - Overtime – doing good – if transfer needed, will only be a small amount
- Communication aspect of school safety and City Hall/buildings safety:
 - School Safety:
 - Middle School having a problem talking internally
 - Middletown High School still having issue:
 - System has been pulled out & sent back to manufacturer
 - Malfunction occurs outside of the building – the amplifier radiating a signal outside the building that shuts down the receiver in the area for the fire department
 - Working on problem fix – separation of frequencies
 - Unsure of extra cost
 - Commissioner Serra recommended benchmark payments in the future
 - Commissioner Serra asked about the hacking problem within dispatch:
 - Communication Director Bartolotta stated that it was stopped and measures have been taken internally to make it more complicated to be hacked
 - Increase of 911 calls discussed:
 - Variety of factors touched on such as eight or nine calls taken for one minor car accident, traffic during a storm, etc. Most calls taken from cell phones.

OLD BUSINESS

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NEW BUSINESS

- Chief Kronenberger commended dispatch and especially Dispatcher Jodi Ogle with regards to the Barbara Road fire. He stated that they did a phenomenal job with that fire call.
 - Commissioner Serra asked about the protocols as to what agencies should be called in to assist. Chief Kronenberger stated that a meeting was held that included the hospital and everything is all set. Emergency Management Director Dunn stated that once a call goes out everyone is notified and if the agency has a need to go out they respond. He went on to state that everyone is comfortable with how protocol is going. EMD Dunn also stated that size and complexity has something to do with responses and needs and that the Mayor and himself would follow up if needed. With regards to the Barbara Road call, it was a disaster call, not a big call operationally where a lot of outside resources were needed.
- Lt. DeSena of the Middletown P.D. asked about the Cromwell work/update and was told by Wayne Bartolotta that they finalized their agreement for the site and should be proceeding rapidly now.

ADJOURNMENT

Chairman Andrew motioned for adjournment. The meeting adjourned at 11:41 a.m.

Respectfully submitted,
Lori Ruffino
Recording Secretary

Next meeting to be held on May 4, 2015 in Portland